PTO/SB/21 (01-08)
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A MANAGEMENT OF THE PARTY OF TH	Application Number	09/920,335		
TRANSMITTAL	Filing Date	July 31, 2001 Thomas E. Anderson		
FORM	First Named Inventor			
	Art Unit	2145		
(to be used for all correspondence after initial filin	Examiner Name	Nguyen, Minh Chau		
Total Number of Pages in This Submission 6	Attorney Docket Number	0016.0010US1		
	ENCLOSURES (Check all	il that apply)		
Fee Transmittal Form	Drawing(s)	After Allowance Communication to TC		
Fee Attached	Licensing-related Papers	Appeal Communication to Board of Appeals and Interferences		
Amendment/Reply	Petition	Appeal Communication to TC		

Petition to Convert to a

Provisional Application
Power of Attorney, Revocation

Terminal Disclaimer

Request for Refund

Change of Correspondence Address

Proprietary Information

Other Enclosure(s) (please Identify

Status Letter

below):
Return receipt postcard

Informati	on Disclosure Statement	CD, Number of CD(s) Landscape Table on CD			
Docume Reply to Incomple	Copy of Priority nt(s) Missing Parts/ ste Application Reply to Missing Parts nder 37 CFR 1.52 or 1.53	Remarks			
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT					
Firm Name	Houston Eliseeva LLP				
Signature	R. Q. Van	plan Reg # 38,999 for	-		
Printed name	J. Grant Houston				
Date	April 9, 2008	Reg. No. 35,900			

CERTIFICATE OF TRANSMISSION/MAILING

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Signature

Olghata. O

Typed or printed name Nivi Nagie

After Final

Extension of Time Request

Express Abandonment Request

Affidavits/declaration(s)

Nivi Nagiel Date April 9, 2008

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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PTO/SB/17 (10-07)
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Effective on 12/08/2004. **Effective on 12/08/2004.** **Effectiv	Complete if Known						
TECTO A LONGITT A L	Application Number	09/920,335					
FEE TRANSMITTAL	Filing Date	July 31, 2001					
For FY 2008	First Named Inventor	Thomas E. Anderson					
✓ Applicant claims small entity status. See 37 CFR 1.27	Examiner Name	Nguyen, Minh Chau	۱				
✓ Applicant claims small entity status. See 37 CFR 1.27	Art Unit	2145					
TOTAL AMOUNT OF PAYMENT (\$) 255	Attorney Docket No.	0016.0010US1					
METHOD OF PAYMENT (check all that apply)							
Check Credit Card Money Order None Other (please identify):							
Deposit Account Deposit Account Number: 504102	· ·		eva I I P				
For the above-identified deposit account, the Director is her			CVALLI				
✓ Charge fee(s) indicated below							
Charge any additional fee(s) or underpayments of fee(s) Credit any overpayments							
under 37 CFR 1.16 and 1.17 WARNING: Information on this form may become public. Credit card inf	Credit any of	• •	vida cradit card				
information and authorization on PTO-2038.	ormation should not be in	ciuded on this form. Prov	vide credit card				
FEE CALCULATION							
1. BASIC FILING, SEARCH, AND EXAMINATION FEES							
FILING FEES SEARCH FEES EXAMINATION FEES Small Entity Small Entity Small Entity							
Application Type Fee (\$) Fee (\$)	Small Entity Fee (\$) Fee	Small Entity (\$) Fee (\$)	Fees Paid (\$)				
Utility 310 155 510	255 21	0 105					
Design 210 105 100	50 13	0 65					
Plant 210 105 310	155 16	0 80					
Reissue 310 155 510	255 62	0 310					
Provisional 210 105 0	0	0 0					
2. EXCESS CLAIM FEES Small Entity							
Fee Description Each claim over 20 (including Reissues)		<u>Fee (\$)</u> 50	<u>Fee (\$)</u> 25				
Each independent claim over 3 (including Reissues)		210	105				
Multiple dependent claims		370	185				
Total Claims	Paid (\$)	Multiple Depe	endent Claims				
- 20 or HP = x =	_	Fee (\$)	Fee Paid (\$)				
HP = highest number of total claims paid for, if greater than 20. Indep. Claims	Paid (\$)						
3 or HP =x =							
HP = highest number of independent claims paid for, if greater than 3.							
3. APPLICATION SIZE FEE If the specification and drawings exceed 100 sheets of paper (excluding electronically filed sequence or computer							
listings under 37 CFR 1.52(e)), the application size fee due is \$260 (\$130 for small entity) for each additional 50							
sheets or fraction thereof. See 35 U.S.C. 41(a)(1)(G) and 37 CFR 1.16(s).							
Total Sheets Stra Sheets Number of each additional 50 or fraction thereof Fee (\$) Fee Paid (\$)							
4. OTHER FEE(S) Non-English Specification, \$130 fee (no small entity discount) Fees Paid (\$)							
Other (e.g., late filing surcharge): Notice of Appeal							

SUBMITTED BY Registration No. Signature Telephone (781) 863-9991 (Attorney/Agent) Name (Print/Type) J. Grant Houston Date April 9, 2008

This collection of information is required by 37 CFR 1.136. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 30 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

PTO/SB/31 (09-06) U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

Docket Number (Optional) **NOTICE OF APPEAL** FROM THE EXAMINER TO THE BOARD OF PATENT APPEALS AND INTERFERENCES 0016.0010US1 I hereby certify that this correspondence is being facsimile transmitted In re Application of to the USPTO or deposited with the United States Postal Service with Thomas E. Anderson sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-**Application Number** Filed 1450" [37 CFR 1.8(a)] 09/920,335 April 9, 2008 July 31, 2001 For Distributed Service Level Management for... Signature. Art Unit Examiner Typed or printed Nivi Nagiel 2145 Nguyen, Minh Chau name Applicant hereby appeals to the Board of Patent Appeals and Interferences from the last decision of the examiner. 510 The fee for this Notice of Appeal is (37 CFR 41.20(b)(1)) Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee shown above is reduced 255 by half, and the resulting fee is: A check in the amount of the fee is enclosed. 04/14/2008 SDENBOB3 00000068 504102 09920335 Payment by credit card. Form PTO-2038 is attached. 01 FC:2401 255.00 DA The Director has already been authorized to charge fees in this application to a Deposit Account. I have enclosed a duplicate copy of this sheet. The Director is hereby authorized to charge any fees which may be required, or credit any overpayment to Deposit Account No. 504102 I have enclosed a duplicate copy of this sheet. A petition for an extension of time under 37 CFR 1.136(a) (PTO/SB/22) is enclosed. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. I am the applicant/inventor. Signature assignee of record of the entire interest. J. Grant Houston See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96) Typed or printed name attorney or agent of record. 781-863-9991 35,900 Registration number _ Telephone number

*Total of forms are submitted.

attorney or agent acting under 37 CFR 1.34.

Submit multiple forms if more than one signature is required, see below*.

Registration number if acting under 37 CFR 1.34.

This collection of information is required by 37 CFR 41.31. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11, 1.14 and 41.6. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required.

April 9, 2008

Date